

Why ArticleReach?

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Background

- WAGUL OCLC Agreement for hosted VDX document delivery system due to expire July 2013
- Review of current system in 2012 – is it still cost effective?
- Declining document delivery transactions – down 28% since 2010
- BONUS+ already in use for books – 46% decline in requests for loans in past 12 months

What is ArticleReach?

- Consortium of 14 academic libraries in Australia, US, UK
- Members contribute journal holdings to a union catalogue
- Millennium used to manage requesting and supplying between members



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ANU	Alliant International University
University of Newcastle	Azusa Pacific University
University of Sydney	Georgetown University
University of Technology Sydney	Michigan State University
University of Wollongong	University of Glasgow
Victoria University	University of Liverpool
Murdoch University	University of Warwick

How does it work?

Requesting:

- Requests submitted by clients from:
 - Discovery service (Summon, via link resolver)
 - Databases (via link resolver)
 - Google Scholar (via link resolver)
 - Directly from ArticleReach Union Catalogue
- Requests paged at holding libraries

How does it work?

Requesting (cont.)

- Articles supplied direct to requester
 - Email to client with link to article
 - Client logs in to My Library to collect article
 - Client can track progress using My Library
- Unfilled requests sent to library for mediation

How does it work?

Supplying:

- Supplying managed in Millennium client
- Dropbox used to transmit documents to a central server
- Request information automatically updated and requester notified
- If unable to supply, pass to the next potential supplier

Advantages

- Familiar interface
 - For clients
 - For staff
- Greater opportunities for undergraduate students to access articles not currently available to them
- Requests unmediated where possible
- Annual subscription
 - No additional transaction costs
 - No long term contract

Outside ArticleReach

- LADD interface used to process requests and supply to other libraries
- Staff and postgraduate students submit requests using Libraries Australia Enhanced Requesting
 - Requests sent directly to our LADD account
 - Library staff process requests in LADD

The experience so far

- Limited but positive feedback
- Popular with undergraduates
- Turnaround time for requests: 31 hours
- Incomplete metadata
 - mediation required
 - link resolver rather than ArticleReach problem

Questions...