
Presentation

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Realigning Information Literacy Online at Murdoch University

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Manager, Library Client Services
Murdoch University

library.murdoch.edu.au
Information Literacy

2011

Face to face: 23%
Subject Guides: 22%

2012

Face to face: 12%
Subject Guides: 44%
Services for Dubai students

New to the Library? Our guide will give you a run-down of the essentials.

+ Get started now!

Services for Malaysia students

New to the Library? Our guide will give you a run-down of the essentials.

+ Get started now!

Services for Singapore students

New to the Library? Our guide will give you a run-down of the essentials.

+ Get started now!
OMG, I need help with... getting started on my assignment
First year students

Murdoch University Library can provide you with valuable information and resources that will help guide you through your first year of studies.

Study guides & resources

- **ECMS & Reserve**
  Access journal articles or book chapters which have been provided by your unit coordinator.

- **LITE**
  A guide to the LITE program, which aims to help you develop life long learning skills which will allow you to locate, evaluate and use information effectively.

- **Subject Guides**
  Subject Guides direct you to the most appropriate resources in your subject area or unit, including books, databases, journals, websites and more.

- **Referencing**
  Use the Referencing guides to correctly style your citations.

- **Examination Papers**
  Prepare for exams.

Ask a Librarian
Welcome to LITE & Murdoch University Library

LITE is an online library program designed to help you develop lifelong research skills.

Learn to browse, evaluate and use information effectively. LITE will introduce you to the Murdoch University Library and the resources available to you.

LITE will teach you how to:
- search the Library's catalogue
- access electronic resources
- reference your books and articles

LITE is a compulsory component of your foundation unit and is assessed 3.5% credit. You MUST complete LITE by the Week 4 Foundation Unit Tutorial.

Assessments
You only have ONE attempt at each LITE module. If you please don't worry - you can still retake the module. However, you will need to complete the final quiz before attempting the final test.

LITE link-up
LITE is a mandatory component of all Murdoch University courses. If you have any difficulties, please contact your lecturer.

LITE help
For technical difficulties contact the IT service desk staff on location, Murdoch Library or via email at library@murdoch.edu.au

About your Library
Libraries are here to help you. For more help with LITE contact your LITE tutor or via email at library@murdoch.edu.au

How to access LITE
LITE can be accessed through Murdoch's intranet or via the Murdoch Library's homepage. Once you have logged in, select the LITE option.

Course Information
There are 2 modules of LITE to complete:
- My Grades
- Course Content and Assessments

Assessments
You can self-check your progress at any time and receive feedback on your answers.

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Subject guides

Subject Guides direct you to the most appropriate resources in your subject area or unit.

Need further help?

- Email
- 'Ask a Librarian' Live Chat
- Facebook
- Reference Desk at any of our campus Libraries during opening hours.

0 - 9
19th century British Social History

A
Accounting and Finance
Animal Science
Asian Studies and Development Studies
Australian Indigenous Studies

B
Biological Sciences and Biotechnology
Biomedical Science

C
Chemistry
Chiropractic
CJK (Chinese Japanese Korean) Collection 中日韓文叢書
Communication and Public Relations
Community Development
Criminology

E
Economics
Education
Energy
Engineering

M
Management
Marine Science
Marketing
Mathematics and Statistics
Media Studies

N
Natural Resource Development
Nursing

P
Philosophy
Physics and Nanotechnology
Politics and International Studies
Psychology

S
Security
Social Research Methods
Sociology
Sports Science and Exercise Physiology
Sustainability

T
Taxation
## Finding Policy at a Point in Time

<table>
<thead>
<tr>
<th>Source</th>
<th>Currency – point in time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Party websites</td>
<td></td>
</tr>
<tr>
<td>• Hansard &amp; Bills</td>
<td></td>
</tr>
<tr>
<td>• Legislation- Acts and Regulations</td>
<td></td>
</tr>
<tr>
<td>Departmental website</td>
<td></td>
</tr>
<tr>
<td>• Procedures &amp; protocols</td>
<td></td>
</tr>
<tr>
<td>• Directives</td>
<td></td>
</tr>
<tr>
<td>• Reports</td>
<td></td>
</tr>
</tbody>
</table>

## Policy Development & Finding Policy

<table>
<thead>
<tr>
<th>Process</th>
<th>Practice</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Formulation</td>
<td>Party policy</td>
<td>Party websites Media releases</td>
</tr>
<tr>
<td>Adoption</td>
<td>Government policy - Legislation</td>
<td>• Hansard &amp; Bills • Legislation- Acts and Regulations • Media releases</td>
</tr>
<tr>
<td>Implementation</td>
<td>Administration</td>
<td>Departmental website • Procedures &amp; protocols • Directives • Reports</td>
</tr>
</tbody>
</table>
Policy Development & Finding Policy

**Step 1: Policy Formulation**
- Party Policy
  - Party websites
  - Media Releases
- Changes in alignment with party politics and leadership

**Step 2: Policy Adoption**
- Government Policy - Legislation
  - Hansard & Bills
  - Legislation - Acts & Regs
  - Media releases
- Fixed at time of debates and passage through legislature. Acts may be amended but you can jump back to earlier versions on SLP

**Step 3: Policy Implementation**
- Administration Legislation - Acts and Regulations
  - Departmental website
  - Procedures & protocols
  - Directives & Reports
- Changes in alignment with Government policy
Use this guide to explore resources relating to the study of History at Murdoch University. Please contact me if you need further help.

Contact me to make an appointment for advice on research strategies, resources and tools specific to your area of research.

This service is especially for staff, postgraduate and honours students.
Finding & borrowing books at Murdoch University

Start your search for books here

BONUS+
Bonustr+ also allows you to borrow books from other university libraries within the Bonus resource.

External and Open University Australia students can request books via the link above.

Postgraduate and academic staff can use our Document Delivery service to request books and journal articles not available at Murdoch University.

See our guide to accessing the Bonus resource.

Where are They?
Here is a list of Dewey numbers relating to chiropractic studies:

<table>
<thead>
<tr>
<th>Dewey number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>612.7</td>
<td>Musculoskeletal system</td>
</tr>
<tr>
<td>612.8</td>
<td>Nervous system</td>
</tr>
<tr>
<td>612.83</td>
<td>Spinal cord</td>
</tr>
<tr>
<td>613.2</td>
<td>Nutrition</td>
</tr>
<tr>
<td>645.824</td>
<td>Chiropractic</td>
</tr>
</tbody>
</table>

How to search databases

Boolean operators

- vitamins
- minerals
- nutrients

OR means results will include ANY of the words

The true words you join with OR,
EndNote is a software tool developed by Thompson Reuters for publishing and managing bibliographies on Windows and Mac operating systems.

What does EndNote do?
- Act as a reference manager - allows you to store and manage all your references in a single database.
- Act as a bibliography maker - allows you to use your EndNote database to create bibliographies automatically in your word processor for these essays. These bibliographies can then be formatted in a wide range of styles.
- Allow you to search some databases (including Library catalogues) directly within the EndNote software.
Supporting Research at Murdoch

In this Guide

- Home
- Undergraduates
  Subject Guides
- Postgraduates
- Researchers

Library Services

- Alerting services
- Resources at other Libraries
- Databases
- Subject Guides
- Special Collections
- Theses

Research Repository

The Research Repository is an open access digital collection of research created by Murdoch University staff and students.

Library quick links

- Library homepage
- Starting your research
- Referencing
- EndNote
- Getting help

Researchers

- Measuring output
- Managing data
- Citation searching
- Publication
- ERA
- Raising your profile

Subject Librarians support academics and researchers with resources and provide research skill support. If you need assistance with your research, contact the Subject Librarian for your discipline to set up an appointment. You can also contact them to recommend resources for purchase.

New academics and researchers are encouraged to meet with their Subject Librarian to get up to speed on the Murdoch library environment, and learn about the services we offer.
Research Output Measurement

Use the resources in this guide to include metrics to measure the impact of your own research.

All researchers need to know how to collect quantitative data and generate reports to support your literature review.

No database is fully comprehensive so you need to explore which best suits your needs.

Measuring output

Raising your profile

Managing data

Publication

Citation searching

What is a citation search?

Scholars and researchers have always found additional relevant papers by looking at the reference list or bibliography of the conclusion of papers and books.

Citation searching (sometimes called citation searching) is based on this method of finding further information. Once you have a useful reference to a book or journal article on the subject you are researching it will allow you to search forward in the published literature. Starting from your own reference you can locate new articles which cite that reference in their reference lists.

This also enables you to take a seminal article and uncover who influenced the author (who was cited) and go forward in time to discover how that seminal research affected newer works (who is citing it), following the development of an idea or theory through the literature.

In summary, citation searching enables you to:

• find out if articles have been cited by other authors
• discover contributions to a particular author
• find more recent papers on the same subject
• discover how a known idea or innovation has been confirmed, applied, improved, extended or corrected

Publication

Guidelines to Publishing

Academic policies at Murdoch University have made some changes that are reflected in academic writing.

New guidelines:

• What to publish?
  - University of Queensland's guide to publishing academic writing
• Journal Publishing Ethics
  - Murdoch University's guide to ethical publishing
• Getting published
  - University of Melbourne's guide to improving chances of publication

Referencing

The Library provides introduction guides to different referencing styles and the various published services:

• Referencing
• APA Reference

Copyright

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What next?
Thanks to: Anne Greenshields
Troy Rodrigues
Murdoch University Library staff

library.murdoch.edu.au
Slide 1
Hi I’m Ghylène Palmer from Murdoch University Library. I’m here to showcase how we are realigning information literacy online @ Murdoch. We are developing innovative strategies to secure equity of service delivery right across our student and staff cohorts. We are doing this via a range of platforms, tools and media which best cater for these cohorts.

Slide 2
Over the last decade we have experienced enormous pressure to support new and expanding cohorts. Focusing on the development of complete delivery of services meant that all students, whether they be internal, external or offshore, are offered the same learning experience. This meant we had to move more of our information literacy delivery from face to face to online.

Slide 3
The establishment of an Information Literacy and eLearning team enabled a collaborative effort with librarians to rejuvenate our current online offerings. Within a year our stats reflected a significant increase in our online subject guides usage. Stats also confirmed we were well on our way to deliver more of our services online effectively.

Slide 4
Murdoch University libraries support teaching and learning across the university community at the main South St Campus, the Rockingham Regional Campus and Peel Education Campus in WA, we also support teaching and learning at our partner institutions in Dubai, Malaysia and Singapore. One of our first initiatives was to personalize the services on our library web site for staff and students at these offshore locations.

Slide 5
By identifying their geographical location, offshore website visitors were redirected to a page specifically developed for their institution with relevant information regarding available support, both at the offshore location, and from our library in Perth, all from within our existing website.

Slide 6
We wanted to address the basics of access to our library services. By creating a “quick reference guide” for our students of alternative pathway to university, we were able to customize and highlight lists to resources which are most relevant to them including PDFs of presentations on research skills and handouts on using the library catalogue.
Slide 7

A similar page for our first year students has helped orientate them to library services to guide them through their first year of study at Murdoch. Delivering this information face to face in the first few weeks was overwhelming for the students. They now have easy access to these valuable online study guides and resources available as needed.

Slide 8

The required Library and Information Literacy Test Exercise Program known as LITE was greatly modified. Instead of 30 minute lectures delivered to students by librarians, an interactive online resource was created. It can be accessed by staff and students at any time and has allowed librarians to simply focus on supporting the program.

Slide 9

New funky Library documents were designed for first year students to find the resources they need and to guide them through their research steps to support their learning and assessment tasks. These useful documents are both available in hardcopy and online and have reduced the number of enquiries about how to find library resources.

Slide 10

Our fresh redeveloped library map was designed to transform an “alien” place into their space featuring learning spaces, the all-important computer spaces and coffee shops. The map is available from both the enquiries desk and online. It is a work in progress as we are hoping to turn it into an online interactive map.

Slide 11

Improving the layout and presentation of our Subject Guides is an ongoing initiative that required a staged approach. New layouts were designed for each homepage. Significant changes to subpages of each guide were implemented across the board to ensure a standardized modern look and feel while still keeping relevant content.

Slide 12

The Subject Guide design layout was redeveloped so as to make the guide more visually appealing and user friendly. Within this layout, the subject librarians have the discretion to develop subject focused variations. They are encouraged to integrate general and specific Information Literacy to support distinct discipline requirements.
Slide 13

For the generic pages such as the books guide, we included a discipline specific Dewey Table, we created a graphic for evaluating information and we also added the video clip reviewing Boolean searching. We did not create this tool but we were allowed to use it. Why reinvent the wheel when there is something great already out there?

Slide 14

At the deeper subject specific level, useful information was dull and consequently invisible to most students. Content alone is not sufficient to have a positive impact on students and student learning. We wanted to create something new and interesting, not so word intensive, making them more appealing while still keeping the relevant points.

SLIDE 15

This graphic shows how useful dull content can be transformed by clever design into Information Literacy Support which is appealing, engaging and more importantly effective. This is a great example of starting with the basics by combining existing creative skills with useful information.

Slide 16

This Endnote guide was a joint effort, not only between eLearning staff and subject librarians, but the interactive presentation was used by permission from the University of Sydney Library. This Endnote guide is an example of re-working an existing word intensive subject guide using engaging material.

Don’t you just love the cooperation and generosity of our profession?

Slide 17

Supporting research is a major library initiative which has been identified as part of the University’s strategic plan. Using the Libguides platform, library staff worked collaboratively to create a go-to-guide for students, postgraduates and researchers. The expertise of the librarians and the design skills of the eLearning team combined, produced this bright and interactive support page.

Slide 18

The interactive circular graphic focuses on the needs of each cohort, each segment of the circle refers them to further resources and information. At a glance, users can understand the scope of support available to them and the steps needed for their research. This guide is still a work in progress.
So what lies ahead for the delivery of Information Literacy at Murdoch?

A recent merge of our library and IT services present opportunities to work with web and IT professionals to develop even more engaging and interactive digital space and resources. The information literacy outcomes for our students and researchers can only be enhanced by these exciting upcoming changes.

We are using QR codes within the collection and on the catalogue and that’s just the beginning. Stay tuned for more. My colleagues Anne Greenshields and Troy Rodrigues were fundamental in the making of this Pecha Kucha and thanks go to Murdoch University Library Staff who do a great job working collaboratively to continuously deliver equitable library services to our community.